

TransNet is Always on the Road!

It's been a pleasure to see those of you who have visited TransNet's table at one of the many local events this spring! As we move into summer, our team will be hosting Information Sessions at neighborhood senior living communities. Please contact us at (215) 542-7433 if you are interested in having TransNet visit your group to present our services, answer questions and assist in new registrations. You may also send an email to ride@suburbantransit.org for more information.



Clockwise from the top: Representative Joe Webster with Marcy Sturman (Customer Service Coordinator); Representative Steve Malagari with Maureen McSherry-Rich (Customer Service Representative); Representative Greg Scott with Beth Burns (Marketing Manager); Representative Melissa Cerrato with Kathleen Lacy (Events Coordinator) and Senator Maria Collett with Christina Norton (Program Coordinator) and Kathleen Lacy.

Summer Survey ~
New Month, New Questions!



We want to thank everyone who takes the time to answer our monthly automated survey at the conclusion of their call. Our team reviews every submission, and we use this input for improvement of your experience with us.

Here are July's questions:

- Do you find it easy to identify your driver?
- Do you find it easy to identify your vehicle when it arrives?
- Would you prefer the option of making an online reservation?

Thank you!

New Fares ~ Effective July 1st, 2025

65+ yrs
Shared Ride
Lottery Program

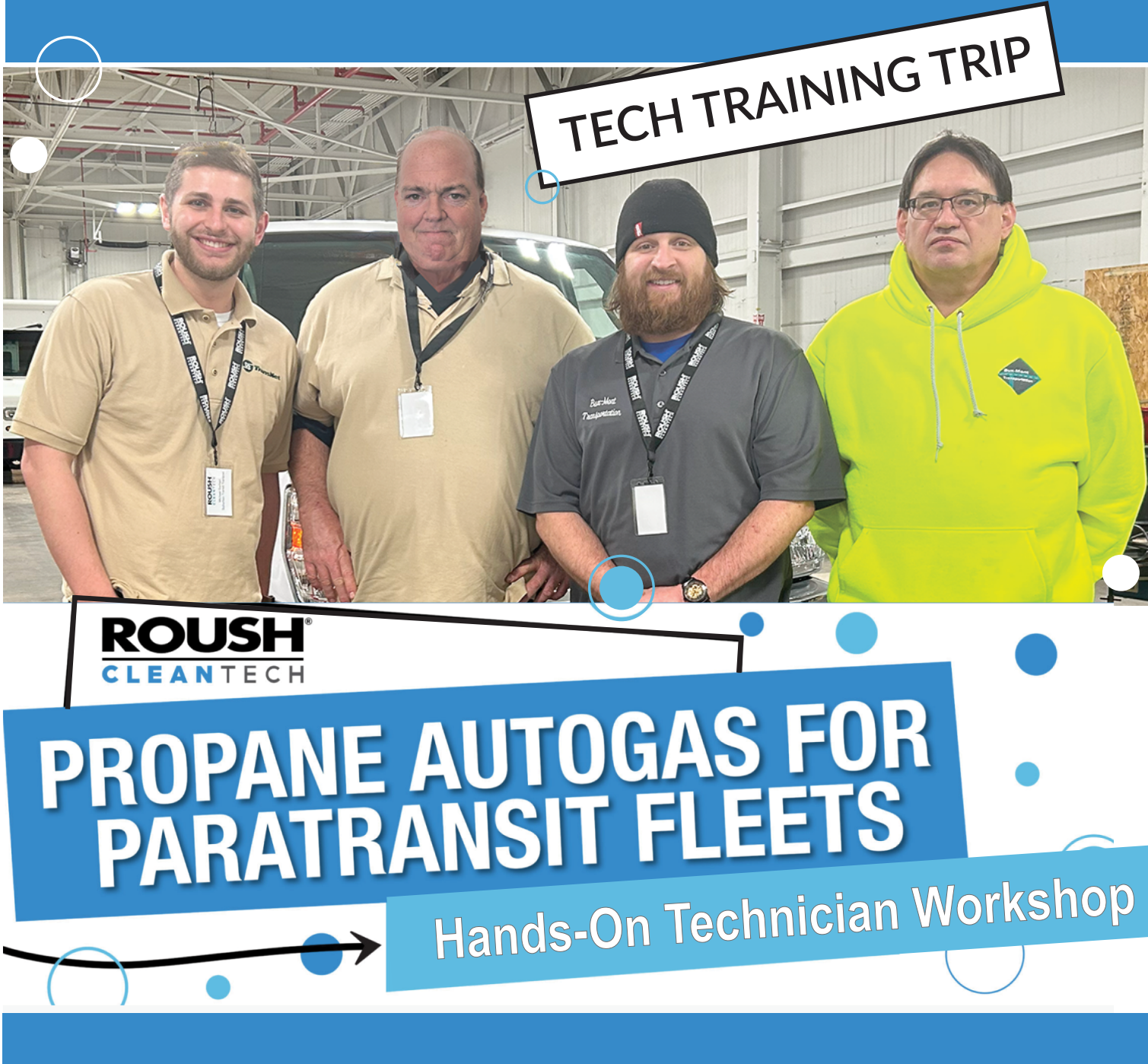
Mileage Description	General Public Full Fare	You Pay 15%
0 to Less Than 3 Miles	\$37.00	\$5.55
3 to Less Than 6 Miles	\$43.00	\$6.45
6 to Less Than 9 Miles	\$48.00	\$7.20
9 to Less Than 12 Miles	\$55.00	\$8.25
12 to Less Than 20 Miles	\$61.00	\$9.15
20 to Less Than 25 Miles	\$69.00	\$10.35
> 25 Miles	\$75.00	\$11.25
Escorts	\$5.00	N/A

Persons with Disabilities
(PwD Program)

Mileage Description	General Public Full Fare	You Pay 15%
0 to Less Than 3 Miles	\$37.00	\$5.55
3 to Less Than 6 Miles	\$43.00	\$6.45
6 to Less Than 9 Miles	\$48.00	\$7.20
9 to Less Than 12 Miles	\$55.00	\$8.25
12 to Less Than 20 Miles	\$61.00	\$9.15
20 to Less Than 25 Miles	\$69.00	\$10.35
> 25 Miles	\$75.00	\$11.25
Escorts	\$5.00	N/A

60 yrs to 64 yrs Program

Mileage Description	General Public Full Fare	You Pay 25%
0 to Less Than 3 Miles	\$37.00	\$9.25
3 to Less Than 6 Miles	\$43.00	\$10.75
6 to Less Than 9 Miles	\$48.00	\$12.00
9 to Less Than 12 Miles	\$55.00	\$13.75
12 to Less Than 20 Miles	\$61.00	\$15.25
20 to Less Than 25 Miles	\$69.00	\$17.25
> 25 Miles	\$75.00	\$18.75
Escorts	\$5.00	N/A



TransNet's vendor partner ROUSH CleanTech welcomed our Partner mechanical technicians to two of their monthly Factory Technician Workshops so far this year. Guests received two days of comprehensive training at the Livonia, MI facility. Both our groups toured the manufacturing floor and completed hands-on propane fuel system installation, maintenance and diagnostics.

Pictured above is our April class:
(L-R) Michael Gerhart, CSSO, CCTS, TransNet Safety and Training Manager;
Scott Keck of Easton Coach Company;
Nick Valenza and Erik Grever of Bux-Mont Transportation.

Our May class (not pictured):
Tom Connolly and Radoslaw Wojtowicz of Bux-Mont Transportation;
Ken Janis of Easton Coach Company.

"It was a valuable experience," said Michael Gerhart. "Besides adding to my understanding of clean fuel technology and its future applications, the workshop expanded my practical skills. We are very grateful to our colleagues at ROUSH CleanTech for their continued support of TransNet's sustainability initiatives."





TransNet Presents Trio of Sessions at
Pennsylvania Public Transportation Association Annual Meeting

Stress Attitude & Behavior: Factors that Influence Driving

Presented by: Maria Church, TransNet Risk Management Director;
Michael Gerhart, TransNet Safety & Training Manager

Maria Church, CCTM, CSSO (right) and the "Stress, Attitude & Behavior Bus." This fan favorite session featured a skit highlighting how stress and personal attitudes affect driving behaviors, potentially compromising safety and operational efficiency.

Michael Gerhart, CSSO, CCTS (left) shared techniques to de-escalate mental and physical stress responses. Utilized in challenging situations, these practices decrease impulsive decision-making and provide space for appropriate actions.



Measuring Performance: Beyond the Basics

Presented by: Megan Krusi, TransNet Operations & Technology Director

TransNet's "Data Maven" Megan Krusi took participants behind the scenes of the systems and procedures we utilize to clean data, visualize performance and identify opportunities for improvement. These powerful practices support TransNet's commitment to excellent service.



Effective Communication in a Virtual World

Presented by: Beth Burns, TransNet Marketing & Communications Manager

Beth shared ways to increase audience engagement using relatable pop-culture examples. Participants learned simple pre-flight measures that point to the appropriate message channel for a specific audience, and how to maximize the feedback loop.



TransNet was proud to join our public transportation colleagues from across Pennsylvania in Harrisburg in mid-June. We shared our transit stories with our legislators and voiced our support for sustained transit funding to "Keep PA Moving."



Pictured:
Megan Krusi, Operations & Technology Director;
Susan Kopystecki, Executive Director

"Public transit provides freedom and opportunity for millions of Pennsylvanians while making the Commonwealth more competitive."

- PennDOT Secretary Mike Carroll

"I think it's a very necessary program."

~ Aaron, 34

"I give thanks (for) having TransNet since I'm not able to drive to the doctors."

~ Nancy, 79

"They have a very large area which they cover, which I need... I would never be able to get to my appointments without their services!"

~ Anne, 64