

## Who we are

Suburban Transit Network, Inc. (TransNet) is under contract with the Pennsylvania Department of Transportation to provide the Persons with Disabilities (PwD) Program in Montgomery County. TransNet currently provides the Senior Citizen Shared Ride Program, Medical Assistance Transportation Program and many other transit services for Montgomery County residents.



## Who is eligible

You are eligible for TransNet's PwD program if:

- you are between the ages of 18-64
- you are a Montgomery County resident
- you have a disability defined by the Americans with Disabilities Act (ADA)
- you have proof of your disability from a medical professional

## Service information

- Service is by reservation only.
- Service is "curb-to-curb." "Door-to-door" service" is available upon request.
- Reservations must be made no later than the day prior to travel (no same-day reservations) and can be made up to two weeks in advance. For a Monday trip, please call on Friday before 3:30 pm.
- An escort can accompany a rider upon request (fees apply).
- This is a "shared ride" service. You will share the vehicle with others traveling in the same area at the same time.
- Service days and hours may vary depending on destination.

## Reasonable modifications

Reasonable modifications to our service may be possible to accommodate an individual with a disability provided that the modification does not result in a fundamental alteration of our service or a direct threat to the health and safety of others.

To inquire about modifications, please contact customer service.

## Cost

- Qualified participants receive an 85% discount on all rides.
- Fares range up to \$7.50 and are based on distance traveled.
- All riders are required to have exact change for payment unless registered for TransNet's cashless payment option.
- To learn more about TransNet's cashless payment option, visit our website or call to speak to a customer service representative.



## How to apply

Eligibility details and registration forms may be obtained online at [suburbantransit.org/disability-services](https://suburbantransit.org/disability-services) or by calling TransNet at (215) 542-7433. Submission instructions can be found on the back of this brochure.

For applications in **large print** or **Spanish**, or to request an interpreter, please visit our website or call customer service.

(215) 542-7433  
[suburbantransit.org/disability-services](https://suburbantransit.org/disability-services)

## Are there other transportation service options for persons with disabilities?

Yes. If you also qualify for any of these services, you must use them instead of TransNet's PwD program.

- SEPTA ADA Complementary Paratransit Service (CCT Connect)
- Pottstown Area Rapid Transit (PART) Complementary Paratransit Service
- TransNet's Medical Assistance Transportation Program. (This program is applicable if you are low-income and traveling to a medical appointment). More information can be found at: [suburbantransit.org/medical-assistance](http://suburbantransit.org/medical-assistance).



**CUSTOMER SERVICE**  
**(215) 542-RIDE (7433)**



[suburbantransit.org/disability-services](http://suburbantransit.org/disability-services)

**Applications can be submitted via mail, email or fax:**

**Suburban Transit Network, Inc.**  
**980 Harvest Drive, Suite 100**  
**Blue Bell, PA 19422-1955**  
**email: [ride@suburbantransit.org](mailto:ride@suburbantransit.org)**  
**fax: (215) 542-8877**



# Transportation for Persons with Disabilities



**TransNet**  
**SUBURBAN TRANSIT NETWORK, INC.**

*Proudly serving  
Montgomery County, PA*