

Our Drivers Are On A Roll!

With the warm weather comes hot competition for TransNet Partner Drivers as they head to the Pennsylvania Public Transportation Association's Annual Rodeo. This year saw them head out to Altoona from August 2-4 to compete. They brought the heat to several events designed to measure skill and safety for paratransit professionals.



We could not be prouder of our 2024 Team! Denise Babbitt and Jenny Profeto of Easton Coach Company - Montgomery County took 2nd and 3rd Place, respectively. Ed Felicetti of Bux-Mont Transportation took 4th Place.

Huge thanks also to our own Maria Church, CCTM, CSSO and Michael Gerhart, CSSO as well as Ann Collins and Gary Goldstein of Easton Coach Company for all their hard work and support of the team. Pictured (l-r) Darryl Rouse, Denise Babbitt, Jenny Profeto and Ed Felicetti.



How Are We Doing? -Two New Ways To Weigh In!

We are committed to providing excellent service to our consumers and that includes communication options. This summer we have added two new ways to share your feedback regarding your ride experience with us.

1. NEW CONSUMER FEEDBACK FORM ON OUR WEBSITE.

When you visit our website at www.suburbantransit.org you will find an upgraded consumer feedback submission process. Simply select **CONTACT US** from the far right of the Home Page Menu, then click on **CONSUMER FEEDBACK FORM** from the dropdown menu. This will bring you to the form where you can record the details of your comment and click to submit it electronically. It will be delivered to our team and we will be in touch with you as needed.

We hope this new procedure will make it more convenient for all of our consumers to share compliments, suggestions and concerns in a complete and timely manner.



2. NEW BRIEF SURVEY ON TRANSNET'S RESERVATION LINE

Beginning in August this year, we have added an optional, automated survey at the conclusion of your reservation call. Once we have satisfied your service inquiry, our Customer Service Representative will ask if you are willing to answer a three-question survey by pressing numbers on your phone. You are requested to Press "1" for Yes and "2" for No to respond to questions related to your experiences with our staff, drivers and vehicles.

We appreciate your taking the time to complete this survey whenever you are able, as the questions will be changed periodically. Our hope is that this easy, voluntary method will enhance our real-time understanding of consumer satisfaction.

Back To School Volunteer Opportunity!



A Child Needs YOU to become a classroom Foster Grandparent!



The Foster Grandparent Program of Montgomery County is looking for older adults interested in volunteering with children in local schools and day care centers. YOU could be that special person in the lives of local children as you provide the extra attention, support and mentoring they need to build their school readiness and academic skills.

Join our team of dedicated Foster Grandparent volunteers and make a difference in the lives of children while reaping all the benefits of volunteering! Foster Grandparent volunteers receive a small, non-taxable stipend in exchange for their service, meal and transportation reimbursement (if applicable), on-going training, paid holidays, recognition for their service, opportunities to connect with others, and MORE!

**READY TO LEARN MORE?
CALL OR EMAIL TODAY.**

Foster Grandparent Program
610-323-1888, Option 4
FGP@ywcatricountyarea.org



TransNet is Always on the Road!



Tara (left) and Kathleen at Senator Maria Collett's Senior Expo in Souderton.



Browse our September event calendar below for opportunities to catch up with us in Lansdale, Coopersburg, Plymouth Meeting & Elkins Park!

Don't miss these FREE opportunities to discover resources and engage with your community. Be sure to stop by to say hello!

STATE REP. STEVE MALAGARI'S

Senior Fair

Thursday, Aug. 29 | 10 a.m. – 1 p.m.
Trinity Lutheran Church
1000 W Main St. | Lansdale, PA 19446

Representatives from state, county and local agencies, as well as other vendors, will be available to offer information on health care, volunteer opportunities, prescription drug plans, preventing identity theft and more!

Rep. Malagari and his staff will be on-hand to answer questions and provide direction on a host of state government-related programs and services.



This FREE event includes:

- ▶ Health screenings
- ▶ Information for seniors and caregivers
- ▶ Light refreshments
- ▶ And much more!

State Rep. Steve Malagari
100 W. Main St., Suite 110 | Lansdale, PA 19446 | (267) 769-3671
RepMalagari.com | @RepMalagari

It's Free

Rep. Milou Mackenzie invites you to her upcoming...



Thursday, Sept. 5 from 10 a.m. to Noon
Lower Millford Twp. Fire Company | 1601 Limeport Pike, Coopersburg, PA
Light refreshments will be available.

This FREE informational fair will include:
Health Screenings | Nonprofit Groups
Info for Senior Caregivers | State and Local Government Agencies
Local Senior Service Organizations

Please RSVP by visiting:
repmiloumackenziepa.com/events
or call 610-965-5830

RepMilouMackenziePA.com | /RepMilouMackenziePA

REP. GREG SCOTT'S Senior Fair

With U.S. Senator Bob Casey's Office

Tuesday, Sept. 10 | 11 AM - 2 PM
Greater Plymouth Community Center
2910 Jolly Road, Plymouth Meeting, PA 19462

Register today to attend!

Sign up at RepGregScott.com/events, emailing RepScott@PAHouse.net, or calling (484) 685-3494, with your name and address.



STATE REPRESENTATIVE
DISTRICT 154
NAPOLEON NELSON

STATE REP. NAPOLEON NELSON'S

2024 Senior Fair

THURSDAY, SEPT. 19 | 10 A.M. - 2 P.M.
REFORM CONGREGATION KENESETH ISRAEL
8339 OLD YORK RD | ELKINS PARK, PA 19027

Rep Nelson and his staff will be on-hand to answer questions and provide direction on a host of state government related programs and services.

THIS FREE EVENT INCLUDES:

- Veterans' Photo ID Discount Cards
- Drug Drop off - Dispose of unwanted, unused or expired prescriptions
- Free Health Screenings
- Vaccinations with proof of insurance.

Space is limited, so reserve your spot today by calling our office at 215-572-5210 or by going to our website at RepNapoleon.com.

Call us for more info
215-572-5210
115 E. Glenside Ave, Suite 8 | Glenside, PA 19038

RepNelson@pahouse.net
www.RepNapoleon.com



CALL TO SCHEDULE A RIDE
215.542.7433
www.suburbantransit.org



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