



TransNet
SUBURBAN TRANSIT NETWORK, INC.

Braking News

For TransNet Partners

**Fall
2017**

(215) 542-7433

www.suburbantransit.org

Thank You to all the Veterans

TransNet and partners showed appreciation for all the veterans who served our country by giving each one a giant Hershey bar, shaking their hand and thanking them for their service. A video was created including video clips from the veterans, which was posted on the website and on social media as another way to recognize them. TransNet and partners proudly employ over 70 veterans. Please view the video and pictures at www.suburbantransit.org/veterans-day-2017.



Let's Talk Transit

TransNet hosted the fourth "Let's Talk Transit" with select drivers, aides and dispatchers discussing various ideas and comments to continue improving TransNet as a whole. Topics included in the discussion were communication, placing a suggestion box at each location, limited parking, potential department meetings, exit interviews and more.

Thank you to all who participated.



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TransNet is up to

Updating Consumer Information

In January 2018, TransNet will be adding two new features for the convenience of the consumers.

- **Interactive Voice Recognition (IVR)** - will automatically call our consumer the night before to remind them of their scheduled ride with the option to cancel, if necessary. On the day of the trip, another call will automatically be generated to let them know that their ride is on the way.
- **Find My Ride PA** - will enable the consumer to schedule a ride, confirm their ride, or cancel their ride via computer or smart phone.

To take advantage of these upcoming features, riders will need to update or confirm their telephone numbers. Each partner location was given postcards for the drivers to distribute to the consumer as they enter the vehicle. All drivers will then collect the postcards as the consumer exits the vehicle and will then give them to management.

Fall Jackets

All employees were given the opportunity to receive a fall jacket from TransNet. These jackets are considered to be part of the uniform when a jacket is needed in inclement weather. Thank you for all your hard work and dedication to the organization.

Fall Word Search

N	R	O	C	A	G	N	U	G	K	Q	R	A	E	P	S	T
H	I	L	Y	E	L	L	O	W	B	C	X	O	M	I	O	L
A	G	H	B	L	A	B	L	Y	K	X	O	M	S	M	E	I
R	N	G	Y	K	B	L	E	R	R	I	U	Q	S	Y	A	U
V	I	L	V	L	N	P	O	M	W	E	I	A	C	R	P	Y
E	V	F	E	K	I	V	E	B	R	O	W	N	I	W	P	L
S	I	T	D	E	R	M	P	O	H	M	D	K	L	O	L	L
T	G	H	P	I	G	I	A	N	R	H	B	O	P	R	E	A
O	S	A	T	S	I	N	M	F	U	N	R	Q	U	C	Y	B
U	K	N	D	K	O	P	A	I	M	W	S	S	T	E	Z	T
T	N	K	W	E	R	A	P	R	I	L	S	E	E	R	T	O
S	A	F	H	G	M	U	I	E	O	A	D	V	K	A	S	O
I	H	U	L	T	W	T	K	L	U	S	S	A	T	C	V	F
D	T	L	Q	G	I	U	T	E	A	L	D	E	K	S	E	A
E	A	Y	L	S	N	M	A	R	C	H	M	L	T	E	I	M
F	E	A	S	T	D	N	Y	G	O	H	O	O	M	I	N	U
N	H	G	B	I	Y	E	K	R	U	T	E	S	R	A	K	E

Acorn, Apple, April, Autumn, Bonfire, Brown, Fall, Family, Feast, Football, Fun, Gobble, Harvest, Kites, Leaves, March, May, Orange, Outside, Pear, Rake, Red, Scarecrow, Squirrel, Thankful, Thanksgiving, Trees, Turkey, Windy, Yellow

Congratulations to all 1st Quarter Excellence Award Recipients!

One outstanding employee from each partner location is selected to receive the Employee Excellence Award. Eligible employees are hard working, dependable, exceed expectations, receive consumer compliments, and have a record without complaints and/or incidences. These employees receive \$500 along with an excellence pin during the Employee Appreciation Luncheon. Strive to obtain and uphold these attributes and you could be the next winner!

1st Quarter winners are:

- Angelino Gaspari, Bux-Mont Transportation
- John Freyer, Main Line Transit
- To Be Announced, Easton Coach Company, Mid County
- To Be Announced, Easton Coach Company, Norristown
- James Baker, Tri County Transit
- Joseph Detwiler, Valley Transit

Flu Shots: Stay Healthy

TransNet offered flu shots for all employees at Tri County Transit, Main Line Transit and Valley Transit. Employees who showed their insurance card will be given a \$10 Wawa gift card by TransNet. Flu shots will keep the employees healthy so they are able to continue to perform at the highest level, which benefits the consumer.



Holiday Food Drive

TransNet and partners are participating in the 7th Annual Holiday Food Drive through Greater Valley Forge TMA from now until December 15th. Help those who are less fortunate by bringing food items that are non-perishable and are packaged in boxes, cans, or plastic bottles to TransNet or any partner location. Items should be recently purchased and in good condition. Go to www.suburbantransit.org to see the high priority items. The food drive will benefit Philabundance, who is driving hunger from our communities.



TransNet Trick-or-Treaters

TransNet staff was in the Halloween spirit by wearing costumes throughout the day while scheduling rides and continuing to work hard to satisfy the consumer. We hope you had a fun, safe Halloween!



Holiday Games are Back

From pinning the feather on the turkey to throwing the bean bag into the chimney, the holiday games are back. Feedback from the games was extremely positive and was a great success. Employees have a chance to win a \$50 gift card to Giant by participating in the fun activities.

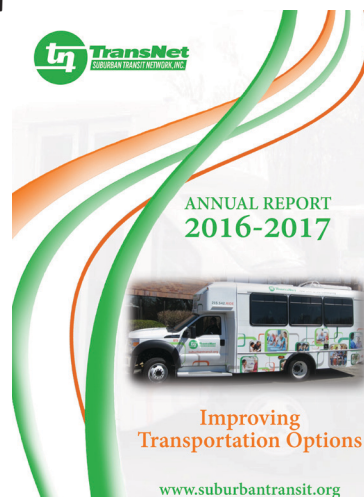
Referral & Recruitment Bonuses

As part of the employee incentive program, employees who refer a friend, family member, or acquaintance to work at TransNet or one of the partner locations will receive a \$250 bonus if the new hire continues working for at least six months. The new hire will also receive \$250 after six months of employment and if the new hire continues to work for a total of one year, he or she will receive an additional \$250.

Annual Report 2016-17

TransNet's 2016-17 Annual Report was released in October to demonstrate the magnitude of accomplishments, events and activities TransNet has throughout the year. The successes are as a result of employees like yourself who work hard, consistently put the consumer first, strive for safety at all times and continue to train.

View the annual report on the TransNet website at www.suburbantransit.org/about-us.



To receive the monthly e-newsletter, send your email address to dwiley@suburbantransit.org